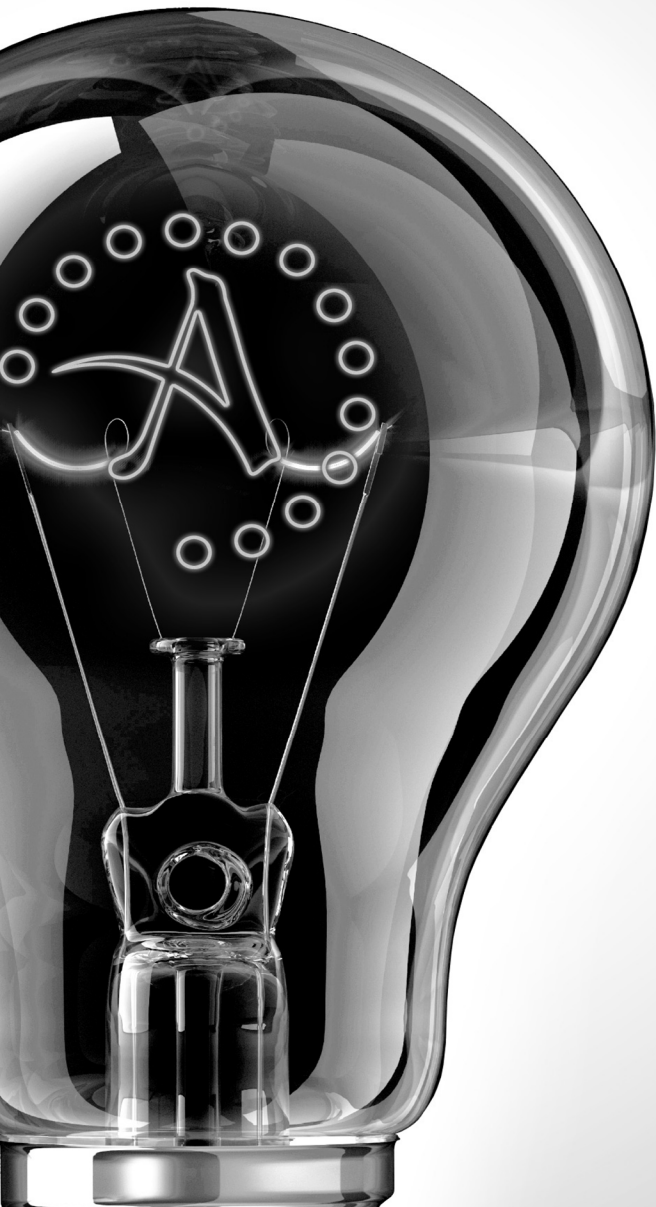


MSP Partner Training
(Connected and Live
Vault)



MSP Partner Training

This is a three day course composed of one day focused on Connected and two days focused on Live Vault.

Connected portion (1 day):

This course is designed for administrators within companies backing up desktop/laptop computer data to Autonomy's Mirrored Data Centre and MSP Partners. It provides a comprehensive understanding of Connected SaaS solution to help MSP Partners to successfully oversee the deployment of agents / on-boarding of customers and to provide ongoing support / administration of the Connected Agent.

This course is offered through open enrollment scheduled events. In a single day, the following topics will be covered:

- Agent Overview and Agent Installation
- Registration / Customer on-boarding
- Backup and Retrieve
- Account Recovery
- Support Center and Account Management Website

LiveVault Training portion (2 days):

This course is designed for administrators within companies backing up server data to Autonomy's Data Centre and MSP Partners. It provides a comprehensive understanding of LiveVault SaaS solution to help MSP Partners to successfully oversee the deployment of agents / on-boarding of customers and to provide ongoing support / administration of the LiveVault service.

This course is offered through open enrollment scheduled events. Across two days, the following topics will be covered:

- Technology Overview
- Web UI Overview
- Agent Overview
- Backup Process
- Communications Overview
- Security
- Appliance Overview
- Restore Process
- Disaster Recovery Process
- Troubleshooting

Entry Fee

- *The registration fee \$2,495 USD per individual*
- *This course can also be delivered as an on-site course, for up to 12 attendees, for a fee of \$15,000 plus instructor travel and living expenses*

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